

CRC 14
DT 10-25

CRC Communications of Maine, Inc.

Exhibit No. CRC-14

Email Concerning Untimely Directory Listing Verification Report

CRC 14
DT 10-25

Trina Bragdon

From: Jennifer Dunn
Sent: Wednesday, May 19, 2010 11:35 AM
To: Jennifer Dunn; 'Berard, John (So Portland, ME)'; 'Bertsch, Matthew'
Cc: Sandy Lyon; Rob Souza; Trina Bragdon
Subject: RE: Portland LVR - Urgent Situation

John & Matt,

Thank you for obtaining the Portland listings for us. As expected, there is a huge amount of fallout, and it will take us a significant amount of time to research every account and report back to you the PON and status (for you to fix). Can you please provide an update on the extension we requested?

Thank you,

Jennifer M. Dunn
Director of Wholesale Provisioning
Mid-Maine Communications & Pine Tree Networks - A DIVISION OF OTELCO
56 Campus Dr, New Gloucester ME 04260
Office: 207-688-8277
Cell: 207-615-8477
Fax: 207-688-8860
www.midmaine.com / www.pinetreetworks.com

From: Jennifer Dunn
Sent: Thursday, May 06, 2010 9:06 PM
To: Jennifer Dunn; 'Berard, John (So Portland, ME)'; 'Bertsch, Matthew'
Cc: Sandy Lyon; Rob Souza
Subject: RE: Portland LVR - Urgent Situation
Importance: High

John & Matt,

I submitted the WCP ticket below on 4/20 because we did not have the Portland LVR. It has been another 2 ½ weeks, and we still don't have it. The book closes in less than a month. We have *many thousands of listings* in that directory, and it will be impossible for us to proof it in enough time, even assuming we get the LVR soon. Can you please tell me when the directory will be made available to us? I would also like to formally request an extension of the telco close date for that book due to the significant delay in providing it to us. We would like a minimum of 6-8 weeks to proof the directory, from the time an LVR is provided.

Please advise on both issues asap. Thank you for your assistance.

Thank you,

Jennifer M. Dunn
Provisioning Manager
Mid-Maine Communications & Pine Tree Networks - A DIVISION OF OTELCO
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5/19/2010

From: whd@fairpoint.com [mailto:whd@fairpoint.com]
Sent: Tuesday, April 20, 2010 9:12 PM
To: whd@fairpoint.com
Cc: Jennifer Dunn
Subject: Portland LVR

Ticket Number:- 7191

Title:- Portland LVR

Status:- Open

Description:-

The Portland LVR has not been posted to the WCP yet. Please post asap so that we have sufficient time to proof and send issues to FP.

Priority:- (1) High

Category:- Reports (DUF, Line Loss, Loop Qual, etc.)

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